



Changes to Voice Products : KCOM Line Rental and Connect Business Voice

The profile of voice telephony is changing with a significant shift from traditional switched telephony to IP routing. As a consequence, KCOM has reviewed its voice line pricing to reflect changes in our cost base.

Our pricing for Connect Business Voice will be changing on 1 July 2021. Pricing for KCOM Line Rental will be changing on 1 September 2021. All other tariffs in these two product sets remain the same.

Connect Business Voice

Line Type	Rental Charge		
	Operative Date	Until	Any volume - Lines / Channels
Business Analogue Essential		30/06/21	£17.11
	01/07/21		£16.75
ISDN2e Essential (per 2 channels)*		30/06/21	£30.04
	01/07/21		£33.50
ISDN30e Essential (per channel, minimum of 6 channels)*		30/06/21	£17.11
	01/07/21		£19.26

KCOM Line Rental

Line Type	Operative Date	Until	SLA 1
			(Fix by end of second working day)
ISDN2e (per 2 channels)		31/08/21	£17.66
	01/09/21		£18.20
ISDN30e (per channel, minimum of 6 channels)		31/08/21	£9.88
	01/09/21		£10.18

If you are interested in migrating to IP services details of KCOM wholesale's SIP Trunking product can be found on our website http://pricing.kcomhome.com/media/1597/p03-s40_wholesale-sip-trunking.pdf